

# Warranty & Disclaimer

## ISOKERN FIREPLACE

ISOKERN offers a lifetime warranty for all Isokern components, to be free from defects in materials that negatively affect system performance from the date of purchase, subject to the terms and conditions of this limited warranty.

This warranty covers only the above stated components, and NO WARRANTY, EXPRESS OR IMPLIED, EXTENDS TO ANY OF THE HARDWARE, FOOTING, VENTS, DUCTING, METAL FLUES OR ACCESSORIES. THIS WARRANTY DOES NOT COVER DRAFTING, SMOKING OR PUFFING OF THE FIREPLACE SYSTEM. Factors beyond the manufacturer's control affect fireplace drafting, smoking, and puffing, and ISOKERN cannot guarantee these aspects of performance.

If a component is found to be defective under the terms of this warranty the party to whom this warranty is extended shall, notify ISOKERN, 6899 Philips Industrial Blvd, Jacksonville, Florida 32256, in writing, by registered mail, within thirty (30) days following the discovery of the defect within the lifetime warranty period. The notice shall contain (1) the date of purchase; (2) place of purchase; (3) address of installation; (4) name, address and phone number of the owner; and (5) a brief description of the defect.

ISOKERN, or any division thereof, is not responsible for any labor costs or indirect costs incurred for the replacement of defective components.

ISOKERN is not responsible for misuse or mishandling of components. Nothing in this warranty makes ISOKERN, or any division thereof, liable in any respect for any injury or damage to the building or structure in which the fireplace or chimney system has been installed or to persons or property therein arising out of the use, misuse, or installation of properly manufactured ISOKERN product.

ISOKERN, OR ANY DIVISION THEREOF, SHALL NOT BE HELD LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES OR EXPENSES ARISING OUT OF THE USE OF THE FIREPLACES OR CHIMNEY SYSTEMS. ALL SUCH DAMAGES AND EXPENSES ARE HEREBY EXCLUDED.

This warranty is null and void when the fireplace or chimney systems are not installed pursuant to the installation instructions provided by ISOKERN or local building codes have not been followed completely.

This warranty applies only to those fireplace and chimney systems installed in the continental United States, Alaska, and Canada. If any part of this warranty is found to be unenforceable, the remaining parts shall remain in force and effect.

ISOKERN HEREBY DISCLAIMS ALL GUARANTEES AND WARRANTIES, EXPRESS OR IMPLIED, BEYOND THE WARRANTIES SET FORTH HEREIN.

**earthcore**<sup>®</sup>  
**INDUSTRIES, L.L.C.**

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